



# Emergency Preparedness Contact Information

If you have a life-threatening emergency, dial **9-1-1**

## City of Houston

[houstontx.gov](http://houstontx.gov)

Emergency Management	(713) 884-4500	<a href="http://houstonoem.net">houstonoem.net</a>
Non-Emergency City Services	3-1-1	<a href="http://houstontx.gov/311">houstontx.gov/311</a>
Mayor's Citizen Assistance Office	(713) 247-5420	<a href="http://houstontx.gov/cao">houstontx.gov/cao</a>
Houston Police Department (non-emergency)	(713) 247-5420	<a href="http://houstontx.gov/police">houstontx.gov/police</a>
Houston Fire Department (non-emergency)	(713) 247-5000	<a href="http://houstontx.gov/fire">houstontx.gov/fire</a>

## Metropolitan Transit Authority

[ridemetro.org](http://ridemetro.org)

Metropolitan Transit Authority	(713) 739-4000	<a href="http://ridemetro.org">ridemetro.org</a>
METRO Police (non-emergency)	(713) 224-COPS (2677)	<a href="http://ridemetro.org/safetysecurity">ridemetro.org/safetysecurity</a>
METRO Lift	(713) 225-0119	<a href="http://ridemetro.org/services/lift.aspx">ridemetro.org/services/lift.aspx</a>
METRO Assistance Center	(713) 658-0180	<a href="http://ridemetro.org/community">ridemetro.org/community</a>
Motorist Assistance Program	(713) CALL-MAP (2255-627)	<a href="http://ridemetro.org/services/map.aspx">ridemetro.org/services/map.aspx</a>

## State of Texas

[texas.gov](http://texas.gov)

Texas Division of Emergency Management	(512) 424-2138	<a href="http://txdps.state.tx.us/dem">txdps.state.tx.us/dem</a>
Department of Public Safety (non- emergency)	(281) 517-1300	<a href="http://txdps.state.tx.us">txdps.state.tx.us</a>
DPS Statewide Motorist Assistance	(800) 525-5555	
Statewide Road Conditions	(800) 452-9292	

## Regional Service Agencies

Greater Houston American Red Cross	(713) 526-8300	<a href="http://houstonredcross.org">houstonredcross.org</a>
United Way of Greater Houston	(713) 685-2300	<a href="http://unitedwayhouston.org">unitedwayhouston.org</a>
The Salvation Army Greater Houston Command	(713) 752-0677	<a href="http://salvationarmyhouston.org">salvationarmyhouston.org</a>